

Dear All Clients & Associates,

This is in continuation to Exchange notice nos. 20230323-6 dated March 23, 2023, 20240530-3 dated May 30, 2024 and 20240809-44 dated August 09, 2024. SEBI has advised the Exchange to direct the Trading Members to take necessary measures for effective implementation of the guidelines from Telecom Regulatory Authority of India ("TRAI").

So, all clients are advised to make complaints as follows, in case of Unsolicited Commercial Communication ("UCC") and fraudulent activities using telecom resources in Securities Markets:

- ➤ In case of receiving spam or UCC, make DND complaint at respective TSP's app/website, TRAI DND app, or call/SMS to 1909.
- ➤ In case of receiving suspected fraud communication, report to Chakshu Platform of Department of Telecommunications https://sancharsaathi.gov.in/sfc/Home/sfc-complaint.jsp
- In case fraud has already happened, report the same to Cyber Crime helpline number 1930 or website www.cybercrime.gov.in

All are advised to take note of the same

Regards, SVS Securities Pvt. Ltd.